

# *Lilly's*

**CLEANING SERVICE, INC.**



## **A Clean House is a Healthy Home!**

I trust you and yours are peaceful and healthy.

It is with immense pleasure and joy that I announce the RE-OPENING of Lilly's Cleaning Service, Inc. starting on May 18, 2020.

And YES, we have received the Personal Protection Equipment (PPE) we needed to PROTECT YOU and OUR EMPLOYEES. I could not send our employees to your homes with a clear conscience without protection; what a relief!!!

As we know "Janitorial firms" have been exempted from Gov. Hogan's order of business closures.

Now, responsibly, and having you and our employees' health as a priority, we are back.

It is our firm intention to enforce Lilly's Cleaning Service, Inc. Respiratory Illness Policy for the wellbeing of all the people we love and appreciate. Please read it carefully (below) since we are kindly requesting your participation as well.

If you need information about the cleaning products Lilly's Cleaning Service, Inc. uses to detail clean your home, every visit, top to bottom, please do not hesitate to ask.

We will continue monitoring the updates from Federal, State and Local officials on this outbreak since as you know the health and wellness of our clients and our employees is at the forefront of every decision we make.

We are DEEPLY GRATEFUL that you are welcoming our cleaning crews at your home again, starting on May 18, 2020.

I love you all. We are one.

Liliana G. Loether  
President  
Lilly's Cleaning Service, Inc.

## **Lilly's Cleaning Service, Inc. Respiratory Illnesses Policy**

Employees are personally responsible for their own health and wellbeing. Employees that have any respiratory illnesses are not permitted to work and will be required to bring a doctor's note stating they are able to come back to work.

If an employee or a client has been exposed to the COVID-19 we require to be informed immediately.

Safeguards we take:

1. Employees stay home when they are sick and see a doctor if they feel unwell
2. The employee is authorizing Lilly's Cleaning Service, Inc. office staff to daily measure in the morning their body temperature during pandemic times.
3. Each crew will be assigned a specific arrival time in the morning to ensure that ONLY one crew is at the office at any time.
4. As much as it is possible, the same crew will be sent to the same house.
5. Daily, we sterilize our microfiber cloths by washing them in the hottest water and detergent
6. For vacuuming, disposable hypo-allergenic filter bags are used and vacuums are disinfected between houses
7. We use disposable gloves and change them frequently
8. We use disposable shoe covers and put on new ones for each house during a pandemic
9. We use face masks during a pandemic
10. Employees wash their hands when leaving and entering each house with soap and water for at least 20 seconds, the time that takes to sing happy birthday
11. Employees cover their mouth and nose when coughing or sneezing
12. We avoid hugging, touching others
13. Clients are requested to stay in a separate room that we are not cleaning, away from the housekeepers while the cleaning service is happening
14. If the client has to leave that room, she/he must wear a face mask and must keep at least 6 feet away from the housekeepers

Liliana G Loether  
President  
Lilly's Cleaning Service, Inc.