# You Get The Highest Quality House And Office Cleaning Service. Reliable And Flexible...Since 1992





"DESIRE IS THE KEY TO MOTIVATION, BUT IT'S DETERMINATION AND COMMITMENT TO AN UNRELENTING PURSUIT OF YOUR GOAL
—A COMMITMENT TO EXCELLENCE—
THAT WILL ENABLE YOU TO ATTAIN THE SUCCESS YOU SEEK."

M.A.

February 2023.

Dear Future Client,

May we love and be loved!

In the month of January, each of our Office Staff members, and I am one of them, were called to assess our personal results during the last semester of 2022. By doing that, we were

able now to project the new goals for the 2023 first semester. GREAT JOB TEAM!

I am so proud and grateful for the performance, and great contribution to the growth of our Company, from each of our associates and support teams: technical, insurance, financial and marketing, and our board of directors. THANK YOU!

Here is our accountability:

100% Customer Service Satisfaction

We learn from and correct our mistakes.

We are accountable for our actions and to our promise to deliver, Consistently, the Highest Quality Residential and Commercial Cleaning Service and Excellent, Flexible and Reliable Customer Service.

#### **Commitment to Consistent, High-Quality Results**

No need for you to sign a contract. We Deliver. You Stay.

#### We Make a Difference

In Every Room, Every Visit our Cleaning Technicians have been trained to perform Detailed Top to Bottom Cleaning Services and are accountable for it.

#### **Crew Supervisor on Site**

We have a Crew Supervisor on site, in each cleaning, all the time, who is accountable for the quality of the cleaning each visit.

### **General Supervisor and Trainer**

We perform Routine Cleaning Quality Inspections done by our General Supervisor and Trainer, who is accountable for the consistency and high-quality cleaning that all crews are delivering to you, for keeping our cleaning results as high as our quality cleaning standards. Our Crew's incentives programs include the cleaning rates determined by our General Supervisor and Trainer. Less than 95% rate disqualifies a crew for the incentive.

#### **Structured Cleaning Service Training Program**

We have a Structured Cleaning Service Training Program. Our cleaning technicians are accountable to perform their jobs in accordance with our High Cleaning Standards. They have gone through a detailed training program and continuously receive refreshed cleaning

techniques and procedures, so nobody is left behind.

Our Staff is among the Best Trained, Efficient, and Skilled in the area

I am so Grateful that we have employees ranging up to 22 years of loyal service. An amazing feat in an industry of extremely high turnover. This makes our staff among the best trained, efficient, and skilled in the area. We are accountable for our results, and we are Grateful for the jobs we maintain through a detailed work.

We Intend to Perform, Consistently, the Highest Quality Residential and Commercial Cleaning Service, and an Excellent, Flexible and Reliable Customer Service.

I am holding you in my heart with **DEEP GRATITUDE** and appreciation for considering Lilly's Cleaning Service, Inc. as your cleaning needs provider. It comes back to you multiplied with love, joy, peace, abundance, and freedom. It is!

Above all, We are One and Many. We are the Ocean and the Drop. And I see YOU!

I love you all.

Liliana Loether President Lilly's Cleaning Service, Inc.

# A Clean House Is A Healthy Home!



15 Easy Tips How To Get Rid Of Clutter

(Click on the Image to Read)

We Make A Difference!



16 Ways to Organize Your Home Like a Professional

(Click on the Image to Read...)



Smart, Stylish, And Practical Room Organization Ideas
(Click on the Image to Read)

Learn about Lilly's Detailed Cleaning Routine...click here!



## Lilly's Cleaning Service February

## <u>Birthdays</u>

Kenny Mazariegos	2/03
Kimberly Ramos	2/18
Canda Benavidez	2/20
Roxana Giron	2/25
Glendy Marroquin	2/27

## **Anniversary**

Judis Gomez	2/10
Erika Rivera	2/20
Karen Ventura	2/21
Yanci Cruz	2/25



#### Operations. Let us know your Thoughts!



Click On The Image To Purchase A
Gift Card

Give Peace of Mind and
Relaxation
Give The Gift of Freedom
Give Lilly's Gift Card

A Lilly's Gift Card is a always a great option when you are looking for gift ideas. Giving our recurrent cleaning service to your loved ones will free up a few extra hours of their time, each week or month, to enjoy the freedom to do what they want to do or just get some much-needed sleep.

Give them relaxation and freedom. You will get back what you give.

### **Stay Connected**







We Would LOVE IT if you Took a Moment to Write us a Review!



Click on the image to go to our Google page.



Click on the image to go to our Facebook page



# Crossword Puzzle (Click below for this month's puzzle)



Lilly's Cleaning Service, Inc 301-990-4179

**Visit Our Website** 

OUR MISSION AT LILLY'S IS TO MAKE YOU SMILE EACH TIME YOU COME HOME...

Wow....Lilly's Was Here!







4.5 out of 5



# Lilly's Cleaning Service, Inc

2 Professional Dr, Suite 220 Gaithersburg, MD 20879 301-990-4179

**Contact Us** 







